SS 44 (Rev. 12/07, NJ 5/08)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

the civil docket sheet. (SEE IN:	STRUCTIONS ON THE REVERSE OF THE FOR	M.)	<u></u>		
I. (a) PLAINTIFFS			DEFENDANTS		
JOHN V. MAGGI			NELSON, WAT	rson & associates,	LLC
• •	of First Listed Plaintiff		County of Residence	of First Listed Defendant	
(c) Attorney's (Firm Nar	ne, Address, Telephone Number and Emai	l Address)	NOTE: IN LAN	ID CONDEMNATION CASES, USE	THE LOCATION OF THE
Craig Thor Kimmel, Kimmel & Silverman			LAND Attorneys (If Known)	INVOLVED.	
30 E. Butler Pike					
Ambler, PA 19002					
(215) 540-8888 II. BASIS OF JURISD	ICTION (Place an "X" in One Box Only)	III. C		PRINCIPAL PARTIES	Place an "X" in One Box for Plaintiff and One Box for Defendant)
☐ 1 U.S. Government Plaintiff	☑ 3 Federal Question (U.S. Government Not a Party)	Chi		PTF DEF 1	PTF DEF ncipal Place C 4 C 4
2 U.S. Government Defendant	Diversity (Indicate Citizenship of Parties in Item		izen of Another State	2 2 incorporated and Pr of Business in A	rincipal Place
	(marcare Canadana) 017	Cit	izen or Subject of a Foreign Country	□ 3 □ 3 Foreign Nation	D 6 D 6
IV. NATURE OF SUI	T (Place an "X" in One Box Only)	erceninghappassassas (con)	DODEDITION DE DENITATION	BANKRUPTCY	OTHERSTATUTES
	PERSONAL INJURY PERSONAL		610 Agriculture	☐ 422 Appeal 28 USC 158	☐ 400 State Reapportionment
☐ 110 Insurance ☐ 120 Marine	C 310 Airplane C 362 Personal	Injury- 🖸	620 Other Food & Drug	(2) 423 Withdrawal 28 USC 157	410 Antitrust 430 Banks and Banking
130 Miller Act	O 315 Airplane Product Med. Ma Liability O 365 Personal		625 Drug Related Seizure of Property 21 USC 881		1 450 Commerce
☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment	☐ 320 Assault, Libel & Product I	Liability 🕡	630 Liquor Laws	PROPERTY RIGHTS	460 Deportation 470 Racketeer Influenced and
& Enforcement of Judgment	Slander 🔲 368 Asbesios		640 R.R. & Truck 650 Airline Regs.	820 Copyrights 830 Patent	Corrupt Organizations
☐ 151 Medicare Act ☐ 152 Recovery of Defaulted	Liability Liability	O	660 Occupational	☐ 840 Trademark	480 Consumer Credit 490 Cable/Sat TV
Student Loans	O 340 Marine PERSONAL PI		Safety/Health 690 Other		☐ 490 Cable/Sat TV ☐ 810 Selective Service
(Excl. Veterans) 153 Recovery of Overpayment	345 Marine Product 370 Other Fro	Lending 🚟	LABOR	SOCIAUSECURINY	3 850 Securities/Commodities/
of Veteran's Benefits	350 Motor Vehicle 380 Other Per	rsonal 🗗	710 Fair Labor Standards	☐ 861 HIA (1395ff) ☐ 862 Black Lung (923)	Exchange 875 Customer Challenge
160 Stockholders' Suits	355 Motor Vehicle Property Product Liability 385 Property		Act 720 Labor/Mgmt. Relations		12 USC 3410
☐ 190 Other Contract ☐ 195 Contract Product Liability	10.10		730 Labor/Mgmt.Reporting	☐ 864 SSID Title XVI	890 Other Statutory Actions 891 Agricultural Acts
☐ 196 Franchise	Injury PRISONER PE	ETTTONS 2	& Disclosure Act 740 Railway Labor Act	☐ 865 RSI (405(g)) ***FEDERALTAX SUITS	892 Economic Stabilization Act
REAL PROPERTY 2 10 Land Condemnation	CIVIL RIGHTS PRISONER PE	to Vacate O	790 Other Labor Litigation	☐ 870 Taxes (U.S. Plaintiff	© 893 Environmental Matters
220 Foreclosure	☐ 442 Employment Sentence		791 Empl. Ret. Inc.	or Defendant) 871 IRS—Third Party	894 Energy Allocation Act 895 Freedom of Information
230 Rent Lease & Ejectment	Accommodations U 530 General		Security Act	26 USC 7609	Act
240 Torts to Land 245 Tort Product Liability	444 Welfare 535 Death Pe	enalty 💹	IMMIGRATION		900Appeal of Fee Determination Under Equal Access
290 All Other Real Property	U 445 Amer. w/Disabilities - U 540 Mandam Employment U . 550 Civil Rig		462 Naturalization Applicat 463 Habeas Corpus -	1001	to Justice
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	Other 440 Other Civil Rights	o	1 465 Other Immigration Actions		State Statutes
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Proceeding	Cite the U.S. Civil Statute under white	ch you are filin	g (Do not cite jurisdict	ional statutes unless diversity):	
VI. CAUSE OF ACT	ION Brief description of cause: Fair Debt Collection Practi				
VII. REQUESTED I	N CHECK IF THIS IS A CLASS A UNDER F.R.C.P. 23	ACTION	DEMAND \$	CHECK YES onl JURY DEMAND	y if demanded in complaint:): Ø Yes 🛭 No
VIII. RELATED CA	SE(S) (See instructions): JUDGE		/	DOCKET NUMBER	
Todassis	•	1	/		
Explanation:	^		\mathcal{N}		
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DATE ! !					

UNITED STATES DISTRICT COURT

FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be assignment to appropriate calendar.	used by counsel to indicate the category of the case for the purpose of
Address of Plaintiff: 656 Grage Lane, North	Wales, DA 194154
Address of Defendant: 80 Metrimack St. Lower Lev	el, Harrhill, MA 01830
Place of Accident, Incident or Transaction: 6560 Grave Lane, Nov	run Wales, DA 19454
(Use Reverse Side For Ac	lditional Space)
Does this civil action involve a nongovernmental corporate party with any parent corporation an	d any publicly held corporation owning 10% or more of its stock?
(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a))	Yes Nolly
Does this case involve multidistrict litigation possibilities?	YesD No W
RELATED CASE, IF ANY:	
Case Number: Judge	Date Terminated:
Civil cases are deemed related when yes is answered to any of the following questions:	•
1. Is this case related to property included in an earlier numbered suit pending or within one year	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
2. Does this case involve the same issue of fact or grow out of the same transaction as a prior su	Yes No DV
action in this court?	nt pending of within one year previously terminated
	Ycs□ No K Ó
3. Does this case involve the validity or infringement of a patent already in suit or any earlier manner.	
terminated action in this court?	Yes No P
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights	case filed by the same individual?
	Yes NoV
CIVIL: (Place ✓ in ONE CATEGORY ONLY)	
A. Federal Question Cases:	B. Diversity Jurisdiction Cases: □ Insurance Contract and Other Contracts
 □ Indemnity Contract, Marine Contract, and All Other Contracts □ FELA 	
	2. Airplane Personal Injury
3. D Jones Act-Personal Injury	3. □ Assault, Defamation
4. Antitrust	4. ☐ Marine Personal Injury
5. Patent	5. Motor Vehicle Personal Injury
6. □ Labor-Management Relations	6. Other Personal Injury (Please
T 0 0 11 11 1	specify)
7. Civil Rights	7. Products Liability
8. Habcas Corpus	8. Products Liability — Asbestos
9. □ Securities Act(s) Cases	9. ☐ All other Diversity Cases
10. □ Social Security Review Cases	(Please specify)
11. All other Federal Question Cases 15 U.S.C § 1692 (Please specify)	
ARBITRATION CERTI	FICATION
I, Crarg Thu Kimme . counsel of record do hereby certify	
Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and t	
\$150,000.00 exclusive of interest and costs;	
© Relief other than monetary damages is saught.	~ ~
DATE: 5/17/10 Crary Mor Kimmel	<u> 57100 </u>
JAttomey-at-Law	Attorney I.D.#
NOTE: A trial de novo will be a trial by jury only if ther	e has been compliance with F.R.C.P. 38.
I certify that, to my knowledge, the within case is not related to any case now pending or vexcept as noted above.	vithin one year previously terminated action in this court
Floria The Vision	57100
DATE: DITTIO VILLE ARTON CY-AL-LAW	Attorney I.D.#
CIV. 609 (6/08)	· ·

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

Telephone	FAX Num	ber	E-Mail Address	
5/17/10 Date (215) 540-8888	Attorney-as 801) -863		John V. Maggi Attorney for G Kimmela creditle	<u>—</u> <u>ш</u> сст
(f) Standard Management -	- Cases that do no	t fall into any one	of the other tracks.	×
(e) Special Management — commonly referred to as the court. (See reverse management cases.)	s complex and tha side of this form f	t need special or i or a detailed expl	intense management by anation of special	()
(d) Asbestos – Cases involvexposure to asbestos.	-			()
(c) Arbitration - Cases requ	aired to be designa	ited for arbitration	n under Local Civil Rule 53.2.	()
(b) Social Security - Cases and Human Services de				()
(a) Habeas Corpus - Cases	brought under 28	U.S.C. § 2241 th	rough § 2255.	()
SELECT ONE OF THE F	OLLOWING CA	SE MANAGEM	ENT TRACKS:	
plaintiff shall complete a Ca filing the complaint and serv side of this form.) In the designation, that defendant	ase Management I	Track Designation endants. (See § 1 Idant does not ag appearance, sub- agement Track D	ection Plan of this court, couns Form in all civil cases at the tien to the plan set forth on the regarding to the clerk of court and selesignation Form specifying the	ime of everse g said rve on
Nelson, Watson	$\mu \omega$:	NO.	
John V. Magg		:	CIVIL ACTION	
Toba V Maca		:	CIVIL ACTION	

(Civ. 660) 10/02

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

JOHN V. MAGGI, Plaintiff	}
v.	Civil Action No.:
NELSON, WATSON & ASSOCIATES, LLC, Defendant	COMPLAINT AND DEMAND FOR JURY TRIAL (Unlawful Debt Collection Practices)

COMPLAINT

JOHN V. MAGGI ("Plaintiff"), by his attorneys, KIMMEL & SILVERMAN, P.C., alleges the following against NELSON, WATSON & ASSOCIATES, LLC ("Defendant"):

INTRODUCTION

1. Plaintiff's Complaint is based on the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq. ("FDCPA").

JURISDICTION AND VENUE

- 2. Jurisdiction of this court arises pursuant to 15 U.S.C. § 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy," and 28 U.S.C. § 1367 grants this court supplemental jurisdiction over the state claims contained therein.
- 3. Defendant conducts business in the Commonwealth of Pennsylvania and therefore, personal jurisdiction is established.

4. Venue is proper pursuant to 28 U.S.C. § 1391(b)(1).

5. Declaratory relief is available pursuant to 28 U.S.C. §§ 2201 and 2202.

PARTIES

- 6. Plaintiff is a natural person residing in North Wales, Pennsylvania.
- 7. Plaintiff is a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).
- 8. Defendant is a debt collector with its office located at 80 Merrimack Street, Lower Level, in Haverhill, Massachusetts, 01830.
- 9. Defendant is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6), and sought to collect a consumer debt from Plaintiff.
- 10. Defendant acted through his agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

PRELIMINARY STATEMENT

11. The Fair Debt Collection Practices Act ("FDCPA") is a comprehensive statute which prohibits a catalog of activities in connection with the collection of debts by third parties. See 15 U.S.C. § 1692 et seq. The FDCPA imposes civil liability on any person or entity that violates its provisions, and establishes general standards of debt collector conduct, defines abuse, and provides for specific consumer rights. 15 U.S.C. § 1692k. The operative provisions of the FDCPA declare certain rights to be provided to or claimed by debtors, forbid

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deceitful and misleading practices, prohibit harassing and abusive tactics, and proscribe unfair or unconscionable conduct, both generally and in a specific list of disapproved practices.

- 12. In particular, the FDCPA broadly enumerates several practices considered contrary to its stated purpose, and forbids debt collectors from taking such action. The substantive heart of the FDCPA lies in three broad prohibitions. First, a "debt collector may not engage in any conduct the natural consequence of which is to harass, oppress, or abuse any person in connection with the collection of a debt." 15 U.S.C. § 1692d. Second, a "debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt." 15 U.S.C. § 1692e. And third, a "debt collector may not use unfair or unconscionable means to collect or attempt to collect any debt." 15 U.S.C. § The FDCPA is designed to protect consumers from unscrupulous 1692f. collectors, whether or not there exists a valid debt, broadly prohibits unfair or unconscionable collection methods, conduct which harasses, oppresses or abuses any debtor, and any false, deceptive or misleading statements in connection with the collection of a debt.
- 13. In enacting the FDCPA, the United States Congress found that "[t]here is abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors," which "contribute to the number of

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personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy." 15 U.S.C. § 1692a. Congress additionally found existing laws and procedures for redressing debt collection injuries to be inadequate to protect consumers. 15 U.S.C. § 1692b.

14. Congress enacted the FDCPA to regulate the collection of consumer debts by debt collectors. The express purposes of the FDCPA are to "eliminate abusive debt collection practices by debt collectors, to insure that debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses." 15 U.S.C. § 1692e.

FACTUAL ALLEGATIONS

- Defendant was hired to collect an alleged debt owed by Gotham 15. Capital, LLC to Capital One Services, LLC.
- Defendant, however, sought to collect the alleged debt from Plaintiff, 16. John Maggi, instead of Gotham Capital, LLC.
- Specifically, on January 5, 2010, Defendant began contacting 17. Plaintiff on his home and cellular telephones in its attempts to collect the debt alleged to be owed by Gotham Capital, LLC.
 - 18. Plaintiff instructed Defendant to cease all calls to him.
 - 19. Defendant, however, ignored Plaintiff's instructions and continued to

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24 25 contact him on his home telephone.

- 20. In its initial call to Plaintiff, Defendant accused Plaintiff of committing a criminal offense, Credit Card Fraud.
- 21. Defendant contacted Plaintiff on his cellular telephone on January 5, 2010; January 20, 2010; January 21, 2010; and January 26, 2010, making multiple calls to Plaintiff on each day.
- 22. Additionally, between January 6, 2010, and January 15, 2010, Defendant contacted Plaintiff on his home telephone, again making multiple calls to Plaintiff on each day that it called him.
- 23. In addition to making repeated calls to Plaintiff on his home and cellular telephones, on or about January 5, 2010, Defendant sent correspondence to Plaintiff at his personal residence in its attempt to collect the debt allegedly owed by Gotham Capital, LLC. See Exhibit A, the January 5, 2010, letter.
- The place of business for Gotham Capital, LLC is: 259 N. Radnor-Chester Road, Suite 210, Radnor, Pennsylvania 19087.
- 25. However, Defendant sent its letter to 656 Gage Lane, North Wales, Pennsylvania 19454, which is Plaintiff's home address.
- 26. Further, Defendant used its leverage inappropriately to place the business debt on Plaintiff's credit report. See Exhibit B, Plaintiff's credit report.
- 27. Within five (5) days of the January 5, 2010, letter, Defendant failed to send correspondence to Plaintiff advising him of his rights to dispute the debt or to request validation of the debt, as required under § 1692g of the FDCPA.
- 28. Plaintiff is not personally liable for the debt allegedly owed by Gotham Capital, LLC.
 - 29. Notwithstanding this fact, Defendant still attempted to collect the

alleged debt from Plaintiff.

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30. Despite the possible commercial nature of the debt, Defendant's actions transformed the debt into that which qualifies as consumer debt under the FDCPA when Defendant called Plaintiff numerous times at his residence and threatened him in an attempt to collect the alleged debt.

CONSTRUCTION OF APPLICABLE LAW

- 31. The FDCPA is a strict liability statute. <u>Taylor v. Perrin, Landry, deLaunay & Durand</u>, 103 F.3d 1232 (5th Cir. 1997). "Because the Act imposes strict liability, a consumer need not show intentional conduct by the debt collector to be entitled to damages." <u>Russell v. Equifax A.R.S.</u>, 74 F. 3d 30 (2d Cir. 1996); see also Gearing v. Check Brokerage Corp., 233 F.3d 469 (7th Cir. 2000) (holding unintentional misrepresentation of debt collector's legal status violated FDCPA); <u>Clomon v. Jackson</u>, 988 F. 2d 1314 (2d Cir. 1993).
- 32. The FDCPA is a remedial statute, and therefore must be construed liberally in favor of the debtor. Sprinkle v. SB&C Ltd., 472 F. Supp. 2d 1235 (W.D. Wash. 2006). The remedial nature of the FDCPA requires that courts interpret it liberally. Clark v. Capital Credit & Collection Services, Inc., 460 F. 3d 1162 (9th Cir. 2006). "Because the FDCPA, like the Truth in Lending Act (TILA) 15 U.S.C §1601 et seq., is a remedial statute, it should be construed liberally in favor of the consumer." Johnson v. Riddle, 305 F. 3d 1107 (10th Cir. 2002).
- 33. The FDCPA is to be interpreted in accordance with the "least sophisticated" consumer standard. See Jeter v. Credit Bureau, Inc., 760 F.2d 1168 (11th Cir. 1985); Graziano v. Harrison, 950 F. 2d 107 (3rd Cir. 1991); Swanson v. Southern Oregon Credit Service, Inc., 869 F.2d 1222 (9th Cir. 1988). The FDCPA was not "made for the protection of experts, but for the public that vast multitude

which includes the ignorant, the unthinking, and the credulous, and the fact that a false statement may be obviously false to those who are trained and experienced does not change its character, nor take away its power to deceive others less experienced." Id. The least sophisticated consumer standard serves a dual purpose in that it ensures protection of all consumers, even naive and trusting, against deceptive collection practices, and protects collectors against liability for bizarre or idiosyncratic interpretations of collection notices. Clomon, 988 F. 2d at 1318.

COUNT I DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

- 34. In its actions to collect a disputed debt, Defendant violated the FDCPA in one or more of the following ways:
 - a. Harassing, oppressing or abusing Plaintiff in connection with the collection of a debt, in violation of 15 U.S.C. § 1692d;
 - b. Causing a telephone to ring or engaging Plaintiff in telephone conversation repeatedly or continuously with intent to annoy, abuse, or harass Plaintiff at the called number, in violation of 15 U.S.C. § 1692d(5);
 - Using false, deceptive or misleading representations or means in connection with the collection of a debt, in violation of 15 U.S.C. § 1692e;
 - d. Falsely representing the character, amount, or legal status of any debt, in violation of 15 U.S.C. § 1692e(2);

- e. Falsely representing or implicating that Plaintiff committed a crime or other conduct in order to disgrace Plaintiff, in violation of 15 U.S.C. § 1692e(7);
- f. Communicating to any person credit information which is known or which should be known to be false, including the failure to communicate that a disputed debt is disputed, in violation of 15 U.S.C. § 1692e(8);
- g. Using false representations or deceptive means to collect or attempt to collect a debt, in violation of 15 U.S.C. § 1692e(10);
- h. Using unfair or unconscionable means to collect or attempt to collect any debt, in violation of 15 U.S.C. §1692f;
- i. Collecting an amount not expressly authorized by an agreement creating the debt, in violation of 15 U.S.C. § 1692f(1);
- j. Failure to send Plaintiff written notification advising him of his rights to dispute the debt or request verification of the debt, in violation of 15 U.S.C. § 1692(g)(a); and
- k. By acting in an otherwise deceptive, unfair and unconscionable manner and failing to comply with the FDCPA.

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1	WHEREFORE, Plaintiff, JOHN V. MAGGI, respectfully prays for a judgment
2	as follows:
3	a. All actual compensatory damages suffered pursuant to 15
4	U.S.C. § 1692k(a)(1);
5	
6	b. Statutory damages of \$1,000.00 for each violation of the
7 8	FDCPA pursuant to 15 U.S.C. § 1692k(a)(2)(A);
9	c. All reasonable attorneys' fees, witness fees, court costs and
10	other litigation costs incurred by Plaintiff pursuant to 15 U.S.C.
11	§ 1693k(a)(3); and
12	
13	d. Any other relief deemed appropriate by this Honorable Court.
14	<u>DEMAND FOR JURY TRIAL</u>
15	PLEASE TAKE NOTICE that Plaintiff, JOHN V. MAGGI, demands a jury
16	trial in this case:
17	RESPECTFULLY SUBMITTED,
18	DATED: May 17, 2010 KIMMEL & SILVERMAN, P.C
19	By: <u>/s/ Craig Thor Kimmel</u> Craig Thor Kimmel
20	Attorney ID # 57100
21	Kimmel & Silverman, P.C. 30 E. Butler Pike
22	Ambler, PA 19002 Phone: (215) 540-8888
23	Fax: (215) 540-8817
24	Email: <u>kimmel@creditlaw.com</u>
25	

02/03/2010 16:42

2156992132

JV MAGGI

Nelson, Watson & Associates, LLC 80 Merrimack Street Lower Level

PO Box 1299 Haverhill MA 01831 RETURN SERVICE REQUESTED

January 5, 2010

656 Gage Ln

CAPC2444 - A20 - 1300 Gotham Capital Lic

North Wales PA 19454-2737

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Haverhill, MA 01830

Phone: 888-542-6928 • Fax: (978) 469-9046

Creditor: Capital One Services LLC - CC

705151983 Acct #:

Balance Due as of 01/05/10: \$23937.98

Nelson, Watson & Associates, LLC PO Box 1299

Haverhill MA 01831-1799

નિવાની નિર્માત કરિયાની સાથે તે છે. જો તે માર્કિયાની સ્થિત સાથે છે.

*** Detach Upper Portion and Return with Payment ***

1300-NWAA2002-TYCEB452B7

Creditor: Capital One Services LLC - CC

Acct No.: 705151983

\$23845.03 Principal: \$92.95 Interest:

Total Balance as of 01/05/10: \$23937.98

The above referenced account has been placed with this office for collection. Remittance of the payment in full is hereby requested.

To obtain your most current balance information, please call our office at 888-542-6928. For your security, please make all payments payable to Nelson, Watson & Associates, LLC.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice this office will provide you with the name and address of the original creditor, if different from the current

Please call Monday through Thursday 8:30am to 9pm EST, Friday 8:30am to 5pm, or Saturday 9am to 1pm EST.

This communication is from a debt collector. This is an attempt to collect a debt. All information obtained will be used for that purpose.

Sincerely, Consumer Services Department

Please Note: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account as soon as the same day we receive the check and you will not receive your check back from your financial institution.

IF YOU WISH TO PAY BY VISA OR MASTERCARD, (CIRCLE ONE) FILL IN THE INFORMATION BELOW AND RETURN THE ENTIRE LETTER TO US IN THE ENCLOSED ENVELOPE.







Account Number Payment Amount Expire Date

Card Holder Name

Signature of Card Holder



Page: Date Issued:

2 of 2 02/13/2010

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ADVANTA BANK CORP #5584180006914769

P O BOX 30714 DRAPER, UT 84130-0714 (801) 523-2800

Balance: -Date Verified: High Balance: Credit Limits

\$25,404 01/2010 \$27,701 \$27,000

02/2010

Pay Status: PAID OR PAYING AS AGREED Account Type: REVOLVING ACCOUNT Responsibility: INDIVIDUAL ACCOUNT

Date Open: 08/2006 Date Closed: 05/2009

LORN Type: BUSINESS CREDIT CARD Remarks: ACCT CLOSED BY CREDIT GRANTOR

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CAPITAL ONE BANK USA NA #4802137083984296

120 EAST SHORE DR GLEN ALLEN, VA 23059 (800) 955-7070

Balance: \$21,047 Date Verified: High Balances \$21,571 Credit Limits \$20,000 Past Due: **>\$2,987**< Pay Status: >120 DAYS PAST DUE Account Type: REVOLVING ACCOUNT Responsibility: INDIVIDUAL ACCOUNT Date Open: 03/2008

10/2009

Date Closed:

Loan Type: BUSINESS CREDIT CARD Remarks: ACCOUNT CLOSED BY CONSUMER

Estimated date that this

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CAPITAL ONE BANK USA NA #4802137109924292

120 EAST SHORE OR GLEN ALLEN, VA 23059 (800) 955-7070

LORR Type: BUSINESS CREDIT CARD

Butances \$23,937 Date Verifled: 02/2010 High Balances \$23,845 Credit Limits \$20,000 Past Dues >\$22,3844

CHARGED OFF AS BAD DEBTO Pay Status: Account Type: REVOLVING ACCOUNT Responsibility: INDIVIDUAL ACCOUNT Date Open: 03/2007 Date Closed: 01/2010

Remarks: ACCT CLOSED BY CREDIT GRANTOR

Estimated date that this item will be removed: 06/2016

- End of investigation results -

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